

QUARTER

Flash

A PUBLICATION OF THE
TEXAS HEALTH CREDIT UNION
Second Quarter 2017



HAROLD L. BROADBENT (1944-2016)

It is with heavy hearts that we report the passing of our beloved Board Chairman, Harold L. Broadbent. He passed away on Saturday, December 31st, 2016 at the age of 72. Harold was a member of the Texas Health Credit Union since 1970 and served on the Board of Directors for 25 years. He served as Chairman for 20 of those years. Harold loved the credit union and led us through 'Y2K' and the construction of our current credit union facility. During his years of service, he never missed a board meeting. His leadership, love, and service to the credit union and its staff will be deeply missed. We wish to express our deepest sympathies to his wife, Bobbie, mother, Nell, and the rest of Harold's family.

Safe Deposit Boxes Fees Due

Please remember to have money available for your annual safe deposit box billing.

Fees are withdrawn from the account of record on June 30th each year.



Address Changes

We are being swamped with return mail from members who have not changed their address with the credit union. With identity theft on the rise, keeping your address current is another layer of protection in safeguarding your financial information. Additionally, adding a cell phone number to your account allows us a quick way to reach you in the event of problems with your account. Ask a member service representative how to update your information today.



Summer
VACATION?

THCU
MasterCard!

Discover the *Great Outdoors* with a **Boat or RV** Loan from THCU!



Getting a Tax Refund?

Our routing number for your electronic return is **314977340**.

Member Referral

Refer a new member to THCU and we will give you \$10. Just have them tell us that you referred them when they open their account. It's that easy.

Holidays

May 29..... **Memorial Day**
July 4 **Independence Day**

Complaint Notification

If you have a problem with the services provided by this credit union, please contact us at:

Texas Health Credit Union
4800 Grover Ave.
Austin, Texas 78756-3109
(512) 454-4636

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, TX 78752-1699, Telephone Number: (512) 837-9236, Website: www.cud.texas.gov.



4800 Grover Avenue
Austin, Texas 78756-3109

LOBBY HOURS

Mon-Fri: 9 a.m. to 4 p.m.

DRIVE-THRU HOURS

Mon-Fri: 7:30 a.m. to 5:30 p.m.
Sat: 9 a.m. to 12 p.m.

TELEPHONE

Direct Line: (512) 454-4636 (Austin)
Toll Free Line: 1-800-545-1771
Fax Line: (512) 454-2925
CusaTalk Audio Response:
(512) 454-7316 (Austin)
1-800-833-2038

WEB SITE / ONLINE BANKING

www.thcu.org

ATM LOCATIONS

Texas Health Credit Union
4800 Grover Avenue

Department of State Health Services
1100 West 49th Street

Austin Alliance of Credit Unions ATMs
www.freecuatms.org

and all MoneyPass ATMs

www.moneypass.com/atm-locator.aspx

NOTICE OF AVAILABILITY OF CERTAIN DOCUMENTS

Documents related to this credit union's finances and management are available to members upon request at THCU, 4800 Grover Avenue, Austin, Texas 78756.



Loan Rates

NEW CAR

as low as **2.00%** (60 months)

USED CAR

as low as **2.00%** (60 months)

HOME EQUITY

Please call for current rates.

MASTERCARD GOLD

9.90%

MASTERCARD (REGULAR)

13.90%

All rates are APR (Annual Percentage Rate)
Rates subject to change without notice.