


QUARTER

Flash

A PUBLICATION OF THE
TEXAS HEALTH CREDIT UNION
Second Quarter 2019

Dealership Loan Breakout



Refinance Your
Current or Prior
Year Vehicle

\$100 Cash Back

\$225 GAP
Coverage Available

Call **512-454-4636** or apply online at **www.thcu.org**

Promotion applies to 2018 or 2019 vehicles refinanced from third party lenders only.
Offer valid April 1, 2019 to June 30, 2019. Normal credit guidelines apply.

Make Plans to Attend This Year's Annual Meeting

Mark your calendars for this year's annual meeting which will be held Thursday, March 28th at 6:30 p.m. in the Brentwood Bible Church at 6301 Woodrow Avenue. Meeting registration begins at 5:30.

Bar-B-Que from "The Pit" will be served from 5:30 to 6:30. Dinner tickets are \$10.00 each. Tickets are available until Monday, March 25th and will not be sold at the door. Ticket purchase is not required for meeting attendance.

Use our online
banking site to access
your credit score and
more with **Credit
Sense** from THCU!



Discover the
financial freedom
of a THCU
Gold MasterCard!





Meet the Staff



MAKENNA CAMPBELL
Teller Supervisor

At THCU, we feel a responsibility to be a good neighbor in our community. Each quarter, we will be selecting and partnering with a non-profit organization. This quarter we have chosen All Worthy of Love. All Worthy of Love is a justice focused non-profit that reaches out to men and women enslaved by street-prostitution. They work in a three stranded cord; prevention, rescue and restoration. These volunteers rescue victims of sex-trafficking through weekly outreach, and maintain relationships with over 1500 victims right here in central Texas. For more information visit <http://allworthyoflove.org/>.

From now through June 30th, THCU will be collecting travel sized items and donations for hygiene kits that the staff will prepare and donate for the outreach program.

Member Referral

Refer a new member to THCU and we will give you \$10. Just have them tell us that you referred them when they open their account. It's that easy.

Address and Phone Number Changes

Please make sure we have your current address as well as your current home and cell numbers on file. With identity theft and card fraud on the rise, we are finding that many of our members have account information that is no longer current. Consequently, we are unable to notify them of problems with their accounts.

Holidays

May 27.....



Makenna is proud to have called Austin home for over 20 years. She graduated from Concordia University in Business Management and Human Resources. In her free time, she enjoys watching movies and spending time with friends. Makenna believes in the credit union philosophy of "people helping people" and looks forward to helping you with your financial needs.

Complaint Notification

If you have a problem with the services provided by this credit union, please contact us at:

Texas Health Credit Union
4800 Grover Ave.
Austin, Texas 78756-3109
(512) 454-4636 or info@thcu.org

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: In Person or U.S. Mail: 914 East Anderson Lane, Austin, Texas 78752-1699, Telephone Number: (512) 837-9236, Facsimile Number: (512) 832-0278; email: complaints@tud.texas.gov; Web-site: www.cud.texas.gov



4800 Grover Avenue
Austin, Texas 78756-3109

LOBBY HOURS

Mon-Fri: 9 a.m. to 4 p.m.

DRIVE-THRU HOURS

Mon-Fri: 7:30 a.m. to 5:30 p.m.
Sat: 9 a.m. to 12 p.m.

TELEPHONE

Direct Line: (512) 454-4636 (Austin)
Toll Free Line: 1-800-545-1771
Fax Line: (512) 454-2925
CusaTalk Audio Response:
(512) 454-7316 (Austin)
1-800-833-2038

WEB SITE / ONLINE BANKING

www.thcu.org

ATM LOCATIONS

Texas Health Credit Union
4800 Grover Avenue

Department of State Health Services
1100 West 49th Street

Austin Alliance of Credit Unions ATMs
www.freecuatms.org

and all MoneyPass ATMs

www.moneypass.com/atm-locator.aspx

NOTICE OF AVAILABILITY OF CERTAIN DOCUMENTS

Documents related to this credit union's finances and management are available to members upon request at THCU, 4800 Grover Avenue, Austin, Texas 78756.



Loan Rates

NEW CAR
as low as **3.35% APR** (60 months)

USED CAR
as low as **3.35% APR** (60 months)

HOME EQUITY
Please call for current rates.

MASTERCARD GOLD
9.90%

MASTERCARD (REGULAR)
13.90%

All rates are APR (Annual Percentage Rate)
Rates subject to change without notice.