

QUARTER

Flash

A PUBLICATION OF THE
TEXAS HEALTH CREDIT UNION
First Quarter 2024

Consolidate and Save with an **8.90% APR** *Consolidation Loan* from THCU!

Now is the perfect time to roll all those high interest rate credit card payments into one manageable payment at an affordable rate. Apply online or ask a loan officer for details.

Normal credit guidelines apply.



Roll into **2024** in Style with a **New Car or Truck** from THCU!



Taxes, Remodeling, Holiday Bills?

Put your home to work
for you with a 2nd Lien
Home Equity Loan!

Normal credit guidelines apply.

Staff

A Letter from **Karen Jackson** – Collection Manager



Management, Staff and Members of THCU

After a year or more of thinking about it, I have finally decided to retire from Texas Health Credit Union, effective January 12, 2024. This was a decision I have thought about for some time. I decided now was the right time for me to move on to the next stage of my life and enjoy whatever comes my way.

With a very heavy heart, I'm sorry to say, it is time for me to say goodbye to my extended Credit Union family. I have made many friends here at THCU and it has truly been a journey. When I started here in 1987, I was a teller and after two years I became a Loan Officer. I got married to my loving husband and had two beautiful kids. I later became Loan Supervisor and am now the Collection Manager. I am very proud to say I am also the first Black woman to work for the Texas Health Credit Union and what a blessing it has been.

Thirty-six and a half years later, I realize how fast time flies. I am very appreciative for having the best boss, President and friend in Tammy Botkin. She has been heaven sent and is why I never left. Tammy is part of my family now. I loved getting to know a lot of our Credit Union members and over the years I now call my many of them my friends.

To my Credit Union work family, you will all be truly missed. It was a pleasure working with you guys and I have enjoyed all our fun times and laughter. I have seen employees come and go over the years and most of us do well keeping in touch. I will make sure I keep up with you all for lunch, dinner, etc.

I love you all dearly.
Mrs. Karen L. Jackson



Address and Phone Number Changes

Please make sure we have your current address as well as your current home and cell numbers on file. With identity theft and card fraud on the rise, we are finding that many of our members have account information that is no longer current. Consequently, we are unable to notify them of problems with their accounts.

Member Referral

Refer a new member to THCU and we will give you both \$25. Just have them tell us that you referred them when they open their account. It's that easy.

Holidays

January 1 **New Year's Day**
January 15 **Martin Luther King Jr. Day**
February 19 **President's Day**



4800 Grover Avenue
Austin, Texas 78756-3109

LOBBY HOURS

Mon-Fri: 9 a.m. to 4 p.m.

DRIVE-THRU HOURS

Mon-Fri: 7:30 a.m. to 5:30 p.m.
Sat: 9 a.m. to 12 p.m.

TELEPHONE

Direct Line: (512) 454-4636 (Austin)
Toll Free Line: 1-800-545-1771
Fax Line: (512) 454-2925

WEB SITE / ONLINE BANKING

www.thcu.org

ATM LOCATIONS

Texas Health Credit Union
4800 Grover Avenue

Department of State Health Services
1100 West 49th Street

Austin Alliance of Credit Unions ATMs
www.freecuatms.org

and all MoneyPass ATMs
www.moneypass.com/atm-locator.aspx

NOTICE OF AVAILABILITY OF CERTAIN DOCUMENTS

Documents related to this credit union's finances and management are available to members upon request at THCU, 4800 Grover Avenue, Austin, Texas 78756.



Loan Rates

NEW AND USED CAR

as low as **5.75%** (up to 48 months)

NEW AND USED CAR

as low as **6.00%** (up to 66 months)

MASTERCARD GOLD

9.90%

MASTERCARD (REGULAR)

13.90%

All rates are APR (Annual Percentage Rate).
Rates subject to change without notice.