



68 TH ANNUAL MEETING



Mark your calendars for our 68th Annual Meeting. This year's meeting will be held Tuesday, June 4th at 6:00 p.m. in the Norris Conference Center located at 2525 W Anderson Ln. #365 in Austin. The location is on the south side of the old Northcross Mall.

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Normal credit guidelines apply.

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6.75% APR.

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THCU ICON, TAMMY BOTKIN, RETIRES AFTER 43 YEARS OF SERVICE



It is with heartfelt emotions that I announce my retirement effective March 31, 2024. After 43 years with Texas Health Credit Union, I've decided it's time to embark on a new chapter in my life. I'm incredibly grateful for the opportunity to have worked for such an outstanding organization.

To my staff, thank you for your dedication, hard work, and unwavering support. It's been a privilege to be your co-worker. I'm proud of the amazing things we've accomplished together. I am certain you will continue to thrive and meet any challenges that come your way.

To our members, your trust and friendship have been the reason I have loved working at our credit union for so long. I've cherished our business

relationship and the opportunity to be your financial partner.

To our Board of Directors, thank you for volunteering your time and giving us your constant support and encouragement. You have made my role easier. We are lucky to work for such dedicated individuals that the staff and members can rely on.

I would like to welcome Derrick Brown as our new CEO. Derrick brings a wealth of experience and is well-equipped to lead our credit union forward. I wish him the best and I believe you will see why he was chosen to lead our credit union.

Thank you again for a wonderful career. **Tammy**

WELCOME DERRICK BROWN!

Derrick Brown was recently hired to serve as the new President and CEO of THCU!

More information to follow.



Address and Phone Number Changes

Please make sure we have your current address as well as your current home and cell numbers on file. With identity theft and card fraud on the rise, we are finding that many of our members have account information that is no longer current. Consequently, we are unable to notify them of problems with their accounts.

Member Referral

Refer a new member to THCU and we will give you both \$25.

Just have them tell us that you referred them when they open their account. It's that easy.

Holidays



4800 Grover Avenue Austin, Texas 78756-3109

LOBBY HOURS

Mon-Fri: 9 a.m. to 4 p.m.

DRIVE-THRU HOURS

Mon-Fri: 7:30 a.m. to 5:30 p.m. Sat: 9 a.m. to 12 p.m.

TELEPHONE

Direct Line: (512) 454-4636 (Austin) Toll Free Line: 1-800-545-1771 Fax Line: (512) 454-2925

WEB SITE / ONLINE BANKING

www.thcu.org

ATM LOCATIONS

Texas Health Credit Union 4800 Grover Avenue

Department of State Health Services 1100 West 49th Street

Austin Alliance of Credit Unions ATMs www.freecuatms.org

and all MoneyPass ATMs www.moneypass.com/atm-locator.aspx

NOTICE OF AVAILABILITY OF CERTAIN DOCUMENTS

Documents related to this credit union's finances and management are available to members upon request at THCU, 4800 Grover Avenue, Austin, Texas 78756.

COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

Texas Health Credit Union

4800 Grover Ave

Austin, TX 78756-3109

512-454-4636 or info@thcu.org
The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: In Person or U.S. Mail: 914 East Anderson Lane, Austin, Texas 78752-1699, Telephone Number: (512) 837-9236, Facsimile Number: (512) 832-0278; email: complaints@cud.texas.gov, Website: www.cud.texas.gov







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NEW AND USED CAR

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MASTERCARD (REGULAR)

All rates are APR (Annual Percentage Rate). Rates subject to change without notice.